

GLENN L. COX

2010 CARRIER OF THE YEAR WINNERS

YOUTH WINNER (up to 18 years of age): **Bodie M. Bankey**, *Bowling Green Sentinel-Tribune*



A carrier since age eight, Bodie Bankey gets no complaints. And no wonder. This busy young man delivers the paper clean and dry, and knows all of his customers' names. If rains fall after he's finished his deliveries, he makes a point of going back to replace any papers that got wet. In his spare time, he volunteers for the BG holiday parade and library Christmas tree lighting, plus works at the Owens Community College student health club. He also belongs to Phi Theta Kappa, an honor society that allows him to attend Owens while still in high school. He will receive both his Associates Degree and his high school diploma this spring, with 4.0 grade averages at each school. And, oh yes, he's earned varsity letters in football, too. All things considered, it is hard to disagree with the customer who said, "There's never been a delivery person as good as Bodie Bankey."

RUNNER UP: **Austin Nalle**, *Findlay Courier*

ADULT WINNER (age 19-54): **David Urbanski**, *The Blade*

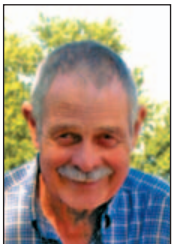


David Urbanski was the father of twins with a third baby on the way. A second job as a paper carrier would bring in extra income. It became a commitment to customer service. Dave delivers to 151 weekday and 182 Sunday subscribers. His secret to keeping them happy is "in the bag." He doesn't just bag papers on rainy days—he double bags, and always places them on the porch. On snowy days, he takes extra time to put them in the door. Dave also greets new neighbors with sample copies of the paper, and sends gentle reminders to anyone who falls behind on their mail-in bill. In addition, Dave is a Block Watch captain, Cub Scout leader, and volunteer for the American Heart Association, Juvenile Diabetes Foundation, and more. Considering his dedication, it's no surprise he was a successful weight-loss participant in the Toledo Million Pound Challenge, as well.

RUNNER UP: **Tiffiney Smith**, *Columbus Dispatch*

2ND RUNNER UP: **Thomas Schneider**, *Findlay Courier*

SENIOR WINNER (age 55 and over): **Lewis Frantz**, *Findlay Courier*



Lewis Frantz is the go-to guy in his circulation department: the carrier who knows all the routes and can sub for anyone; the "old hand" who can help a new Service Manager learn the ropes; and the "angel" who, during bad weather or floods, will complete his route and return to the Courier to see if anyone else needs help getting the paper delivered. Even more impressive? At age 71, Lewis and his faithful "delivery dog" Max distribute the Courier to 118 daily subscribers, with only .015 complaints per thousand deliveries. Lewis bags the paper in inclement weather and places it directly at each customer's door. Plus, in over 20 years of delivering the paper, he has never missed a day of work. Is it any wonder that when he stopped subbing and settled on one route near his home, former customers called the paper asking where he was and how could they get him back?

RUNNER UP: **Sue Waggoner**, *The Blade*

2ND RUNNER UP: **Karen Matchack**, *Columbus Dispatch*

JEFF COLE, *Carrier of the Year Chairperson*
THE BLADE, 419-724-6392